**Eddie Kenington**

Big Sky, MT 59716 ♦ 555 555 5555 ♦ example@example.com

Professional Summary

Cheerful and empathetic barista, enjoys socializing with work team and customers alike daily. Swift and clean while handling food and specialized in espresso preparation, proper extraction, milk steaming and pouring. History of accurate cash handling and efficient problem solving.

Summary of Qualifications

* Excellent knowledge of mixing, garnishing and serving drinks.
* Good at staying focused and nurturing an excellent guest experience.
* Advocates food and beverage regulations to fellow staff when doubts or reminders are needed.

Skills

| * Espresso machine usage and cleaning * Payment processing * Machine sanitation * Cash handling | * Coffee grinders * Menu memorization * Customer complaint resolution * Inventory monitoring |
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Work History

**Lead Barista**, 01/2020 to Current

**Sea Level Bakery + Coffee** – Cannon Beach, OR

* Memorizes orders and warmly welcomes guests at every table, recognizing recurrent clients to build rapport.
* Describes menu to more than 40 guests daily, helping with choosing beverages to prepare smoothies, coffees and non-alcoholic beverages.
* Handles dishwashing and resets cafe by cleaning and stocking for the following day.

**Barista**, 01/2017 to 12/2019

**Barnes & Noble** – Eugene, OR

* Attended customers at the counter, prepared drinks, served pastries and processed all kinds of payments.
* Wrote down orders with details regarding preferences of coffee blend, dairy and sugar ratios, increasing loyal clientele by 38%.
* Protected company facilities by adhering to processes and working efficiently to control waste and shrink.

**Server/Register**, 01/2016 to 12/2016

**Sandbagger Saloon** – Terrebonne, OR

* Asked for identification before serving alcoholic beverages and adhered to service policies and procedures.
* Worked together with restaurant servers, kitchen and bar staff to perform opening, closing and cleaning of shop.
* Presented bar menu and mixed ingredients to prepare cocktails, with little to no spillage.

Education

**Training**: Barista, 12/2015

**Alex & Associates** - Beaverton OR